

Quality Policy

Fletcher Steel is committed to offering a wide range of quality steel products and services to its customers. Through this we will be recognised as the leading producer of reliable and cost effective steel solutions in New Zealand.

To achieve this all product produced by Fletcher Steel will conform to the requirements of our ISO9001 based quality management system.

We will seek to continually improve our product, service and quality systems.

To achieve this, we will:

- Continuously monitor and review our performance to this policy through Internal audit and management review.
- Determine our quality risks, opportunities and interested parties in order to take action to continually improve our quality management system.
- Control steel traceability, materials specification and delivery of exact customer requirements.
- Train and involve our staff in the delivery of product and services to customer requirements.
- Maintain records of quality performance.
- Maintain testing and inspection procedures and equipment
- Take formal corrective and preventive actions to address system failures.

This policy is issued to clearly indicate the commitment by Senior Management to the implementation and maintenance of the Fletcher Steel Quality management system and forms the framework for the Quality Objectives which are set and reviewed by Senior Management. The principles and procedures defined in the Quality Management System Manual have been implemented to support this Quality Policy.

Hamish McBeath
Chief Executive
Fletcher Steel

